

Rusty

City

Robert D. Frank



George

Mayor
Johnson

Manager
Oliver III, District 4

Commissioners
Larry Brinson Sr, District 1
Rosemary Wilsen, District 2
Richard Firstner, District 3

FOR IMMEDIATE RELEASE

March 24, 2020

Contact: Joy P. Wright

Cell: 407-721-7148

City of Ocoee Declares State of Emergency

OCOEE, Fla. – Due to COVID-19 the City of Ocoee has declared a local State of Emergency. Ocoee City Hall and all city administrative facilities are temporarily closed to the public. Residents should call 407-905-3100 or visit Ocoee.org to request city services and interact with city government. Read the [City of Ocoee Proclamation---Local-State-of-Emergency-COVID-19 \(PDF\)](#)

Utility/Water Billing

The City of Ocoee’s Utility Billing and Customer Service team looks forward to welcoming residents into the City Hall lobby when the COVID-19 virus has passed. In the meantime, please use one of several payment methods by visiting <https://www.ocoe.org/353/Methods-of-Payment>. The cut-off date for the month of March has been postponed to give citizens ample time to pay their water bill. To establish new service, please email UCD2@ocoe.org. For more information, please call 407-905-3191.

Parks and Recreation Facilities

The city’s Jim Beech Recreation Center and the boat ramp at Bill Breeze Park will be closed to the public. Select parks and all playgrounds and pavilions will be closed to the public. When visiting the city’s open greenspaces, citizens should follow the Center for Disease Control’s guidelines of social distancing with six feet of space between others. For more information, call 407-877-5803.

Building Division

The City of Ocoee Building Division continues to serve citizens with normal response times. Please utilize the city’s online process for permit submissions at permits.ocoe.org. For all local business tax applications and inquiries, please email inspections@ocoe.org. All forms and documents can be found at <https://www.ocoe.org/177/Building-Applications-Forms>. For more information, call 407-905-3104.

City Clerk

The Office of the City Clerk continues to serve citizens with normal response times. Citizen inquires including cemetery and public records requests, please email ccd1@ocoe.org. For more information, call 407-905- 3105.

MORE

Rusty

City

Robert D. Frank

Page 2



George

Mayor
Johnson

Manager
Oliver III, District 4

Commissioners
Larry Brinson Sr, District 1
Rosemary Wilsen, District 2
Richard Firstner, District 3

Code Enforcement

Code Enforcement continues to serve citizens with normal response times. To file a code enforcement concern, please fill out a form online at <https://www.occoee.org/737/Citizen-Support-Center>. For more information, call 407-905-3106.

Fire Department

The City of Ocoee Fire Department continues to serve citizens and visitors with normal responses to 911 emergencies to all fire, medical and specialized calls for service. As a precaution during an emergency, please know that personnel may be wearing added personal protective equipment, such as masks, gloves, gowns and eye protection. This will assist in reducing the possible spread of virus from patients or family members who could have signs and symptoms of/or who may have been exposed to someone with the COVID-19 virus.

All city fire stations are now closed to visitors, except for emergencies. Should you have an emergency or feel ill, you are strongly urged to please call 911 and not drive to a fire station.

Certain public services such as blood pressure checks, sharps container drop-off and smoke detector installations are temporarily suspended.

All public relations/educational events that the fire department had scheduled or would normally participate in have been cancelled until further notice.

Fire inspections, permitting and plans review will continue online until further notice. For more information, call the non-emergency number 407-905-3140. If you have an emergency, please call 911.

Police Department

The City of Ocoee Police Department is committed to flattening the curve. Until further notice, the police headquarters lobby will be closed to walk-in customers. As first responders, officers remain dedicated to providing services as we all deal with the evolving Coronavirus pandemic. Citizens can reach the police department by calling 407-905-3160. For copies of police reports and other records, please call 407-905-3162 or email opd.records@ci.occoee.fl.us.

Public Works Department

Trash and recycling collection will continue normal operations.

Utilities Department

Water, sewer and reclaimed water services will continue normal operations.

###